



Paw Lift®

User Manual

Before using your Paw Lift®, please read through these instructions carefully.

Thank you for choosing the Paw Lift® system to improve the life of your pet.



Ensure that mechanical and electrical installation, adjustments, and servicing tasks are only performed by qualified personnel to avoid risk to humans or animals. Failure to follow this warning may result in safety system compromises which could result in serious injury or death. U.L.A., LLC accepts no liability for property damage, warranty claims or personal injury, including death, in this circumstance.

Under no circumstances can the manufacturer accept responsibility for death, personal injury, damage to property, or incidental, unforeseen consequences and/or costs or damage resulting from the use of your stair lift. The carrying out of alterations to the product is not permitted and doing so will invalidate the warranty. The manufacturer is not liable for damage resulting from such alterations. The manufacturer accepts no liability for damage or injury caused by the non or inadequate observance of the safety regulations and instructions in this manual, or by negligence during the installation, use, maintenance and repair of this stair lift.

After installation, reliable operation and continual safe operation requires regular service and inspection. As the owner, you are responsible for ensuring that regular service and inspections occur in a timely manner.



Regular maintenance is essential for keeping your stair lift in proper operating condition. The stair lift owner is required to inspect the general operation of the stair lift every 2 months. Clean the lexan sides by only using a clean microfiber towel and non-streak cleaner. Ensure the track in the rail is kept free of dirt and dust. Remove the tread tray by opening both ramps. Then slightly lift up the lower end first, slide it towards the upper end, and lift the entire piece up. Angle the tread tray as you lift it out to avoid scratching the lexan sides.

U.L.A., LLC reserves the right to change specification without prior notice. All measurements are approximate. All images are shown for illustrative purposes only. Product may vary slightly.

How To Safely Operate Paw Lift®

Standard Notations

The following notations may be used throughout this guide to emphasize important safety information, mechanical concerns, and other information. U.L.A., LLC recommends that you review and follow all of these messages.

WARNING: Warning messages indicate a potentially hazardous situation, which, if not avoided, could result in death or serious injury.

CAUTION: Caution messages indicate a potentially hazardous situation, which, if not avoided, may result in minor or moderate injury and/or damage to the machine.

NOTE: Note messages provide information, such as reminders, general information about a previous statement, or helpful tips.

Getting Started!

WARNING: Paw Lift® is only for the use of a pet. Only an adult is allowed to operate Paw Lift®.

WARNING: Children are not allowed in or around Paw Lift®.

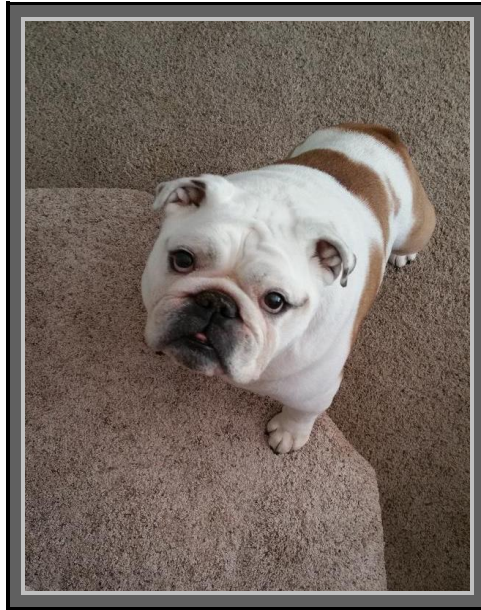
WARNING: The buyer is responsible for ensuring that the stairway and the entire area around Paw Lift® is free and clear of any objects. Make sure that the environment is well lit.

Make sure that the main control box power cable is connected to a 120V AC outlet and that the power switch is in the "ON" position. The power switch will light up green.



GOING UP

Now it's time for you and your pet to use Paw Lift®! You will need your pet's favorite treats to give them as they learn how to use their lift.



CAUTION: Before running Paw Lift®, always make sure that both ramps are closed.

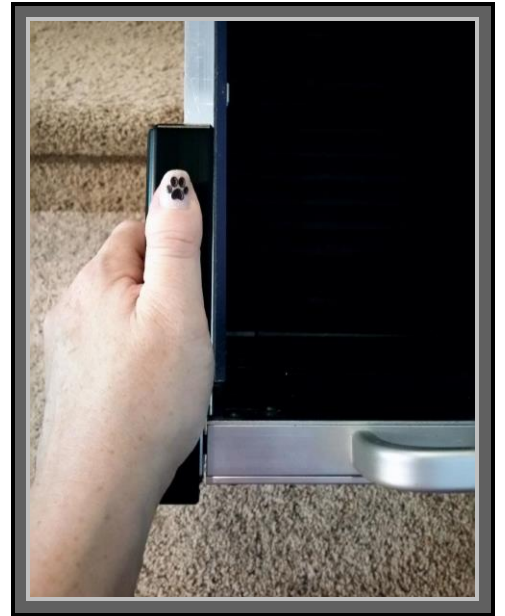
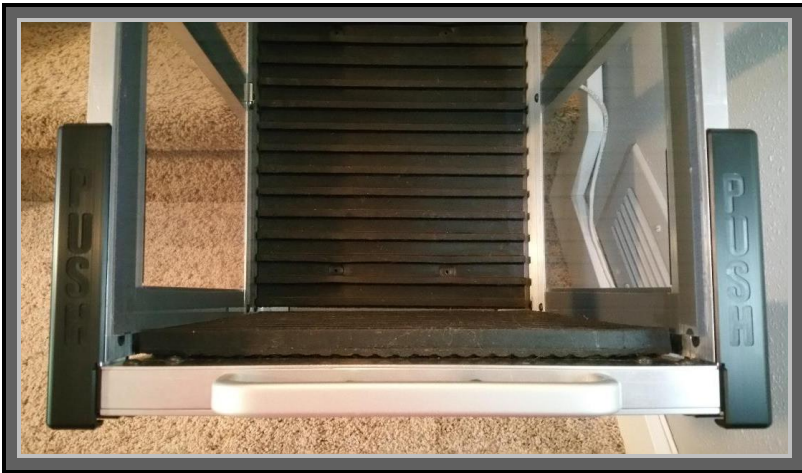
Position the carrier at the very bottom of the stairs.



CAUTION: Visually inspect under the carrier to ensure that nothing is underneath it before you push it down into the loading position.

When it is clear and safe to do so, place one hand on each side of the carrier on the black handles labeled PUSH and push the carrier down firmly. You will hear a heavy click.

NOTE: The gas struts are designed to help you when lifting and lowering the carrier with your pet inside it. However, when the carrier is empty and you want to lower it, you will need to apply more pressure on the carrier to latch it down.



NOTE: The heavy click that you hear is the flush mount which is attached to the underside of the carrier, engaging with the safety latch attached to the carriage. When engaged, the safety latch ensures that the carrier will not lift and will remain locked in the downward position.



The carrier is secured in the downward position.

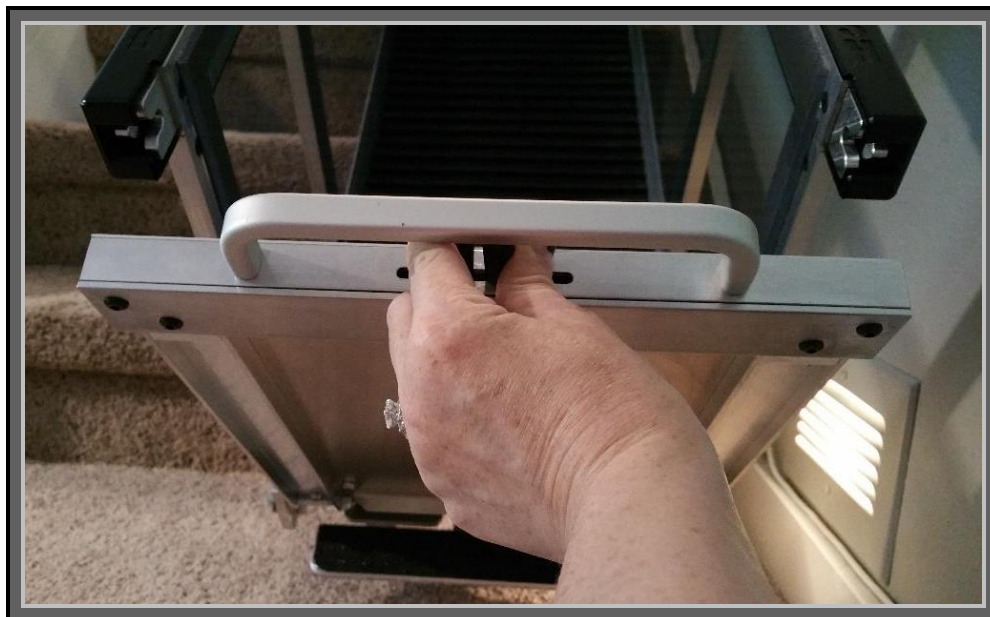


Inside the carrier are two D-rings. They are located near each end of the carrier. This feature is designed to keep your pet safe and to prevent them from moving around in it or jumping out of it. To use the D-rings, connect one end of a short leash to the D-ring located on the end of the carrier closest to the head of your pet. Connect the other end of the short leash to a collar and place the collar on your pet upon them entering the carrier.



CAUTION: We recommend that your pet use the D-rings every time they use their Paw Lift®. You know your pet best and are responsible for making the safest decision for them, when choosing to use the D-rings or not.

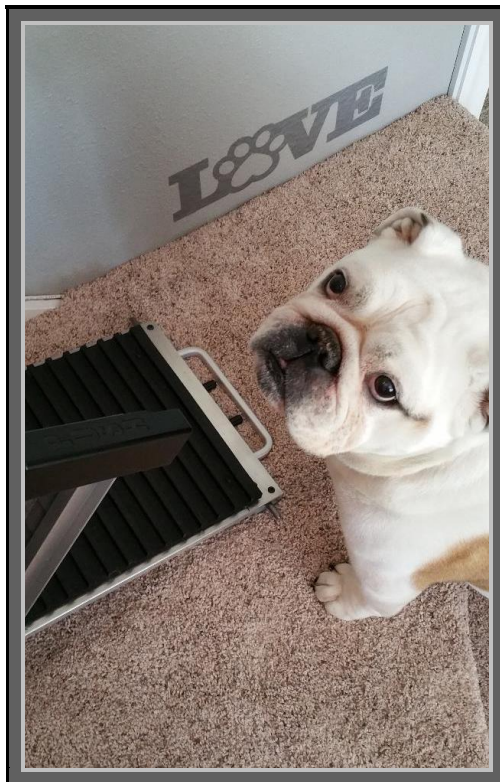
Open the lower ramp by pinching or squeezing both safety release knobs together at the same time.



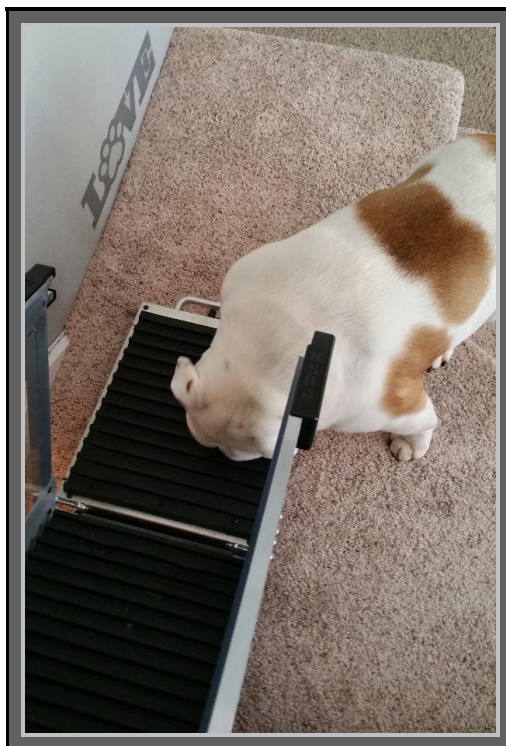
You will see the striker pins retract and the lower ramp will release for you to slowly lay it down.



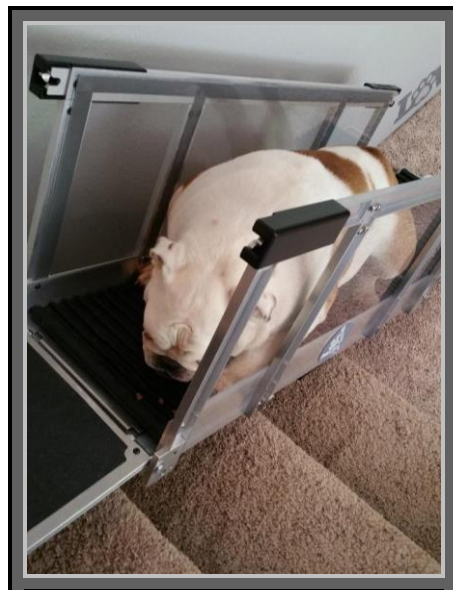
Once the ramp is laid down, invite your pet to approach the lower ramp at their pace.



Place several of your pet's favorite treats along the tread, beginning with the lower ramp and placing them throughout the carrier until the pet reaches the top or front part of the carrier.



If your pet is reluctant to climb all the way up into the front of the carrier, try opening the upper ramp and see if that helps. Do this by pinching or squeezing both safety release knobs together at the same time, just like you did to open the lower ramp. You will see the striker pins retract and the upper ramp will release for you to slowly lay it down. By opening the upper ramp, your pet will be able to see all the way through the carrier and up the stairs. You want your pet to go all the way to the front of the carrier so that you can get the lower ramp closed safely and securely behind them.



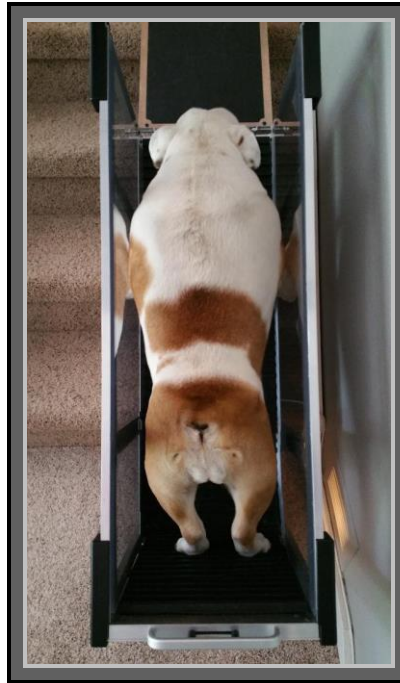
CAUTION: When closing the upper and lower ramps, avoid pinch points by keeping all objects clear of them.



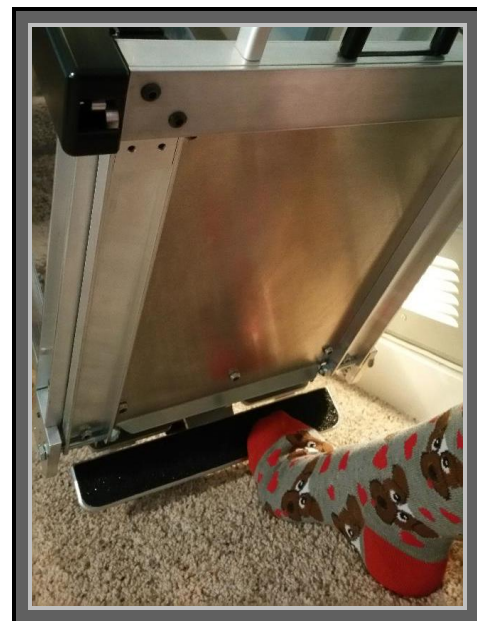
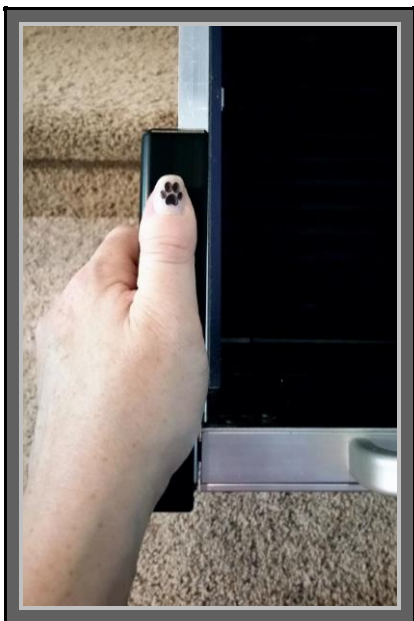
CAUTION: Do not allow your pet to go beyond the front of the carrier and out the top of it while it is in this position.

NOTE: Remain positive and encouraging if it takes your pet several attempts to climb into it. Remember, this is all new to them as well. Put yourself in their paws. Once your pet knows that they can do this, they will continue to become more comfortable and confident in entering their Paw Lift®!

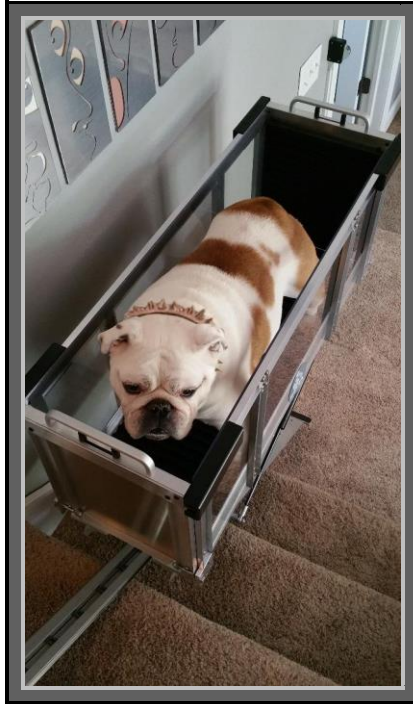
Once your pet is all the way to the front of the carrier, double check to make sure that nothing is in the way of closing the lower ramp and close it by simply pushing it until it latches on both sides.



Level your pet out in the carrier by standing directly behind it. Place one hand on each side of the carrier, on the black handles. With both of your feet slightly staggered on the floor, with the ball of your foot closest to the lift and while still holding onto the carrier, apply light pressure to the foot release pedal and lightly lift. The gas shocks will do most of the lifting for you, bringing your pet up to a near level position.

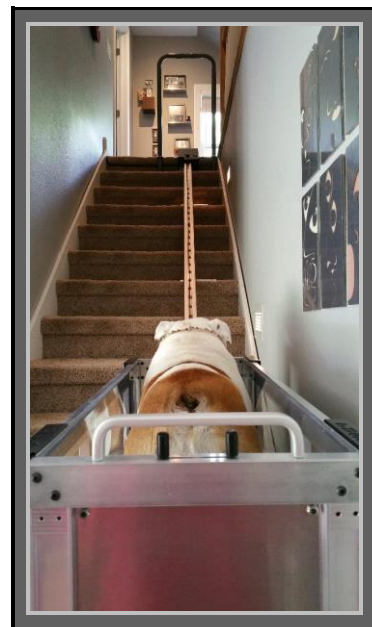
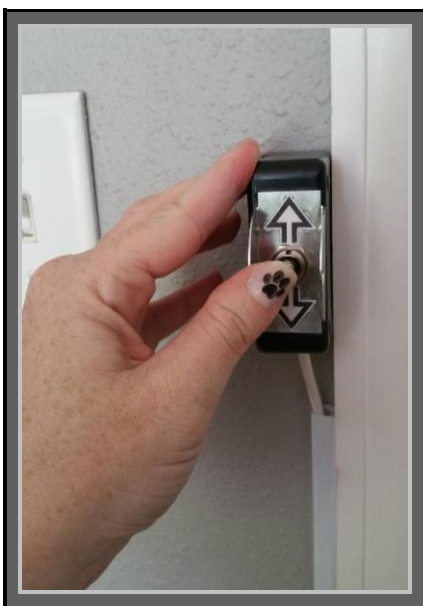


Now that your pet is level, check to see that they are entirely inside the carrier. Double check to make sure that nothing is in the way of closing the upper ramp. When the upper ramp is safe to do so, simply push it closed until you see it latch securely on both sides.



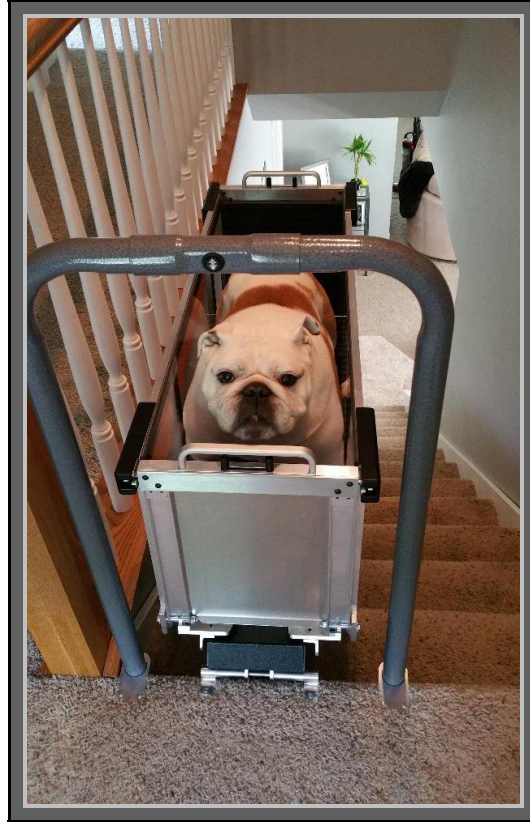
CAUTION: Before running Paw Lift[®], ALWAYS check to make sure that the stairway is completely clear and there is nothing in the way of the lift.

Press and hold the lower switch control knob in the upward direction to move Paw Lift[®] up the stairs. Concentrate on the operation of the stair lift as releasing the operating toggle will cause the lift to stop. It will stop when it gets all the way up.

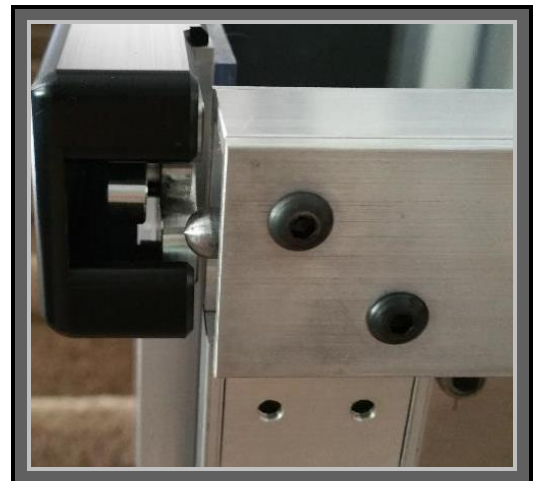


CAUTION: Never take your focus off of your pet when they are around or using their Paw Lift®.

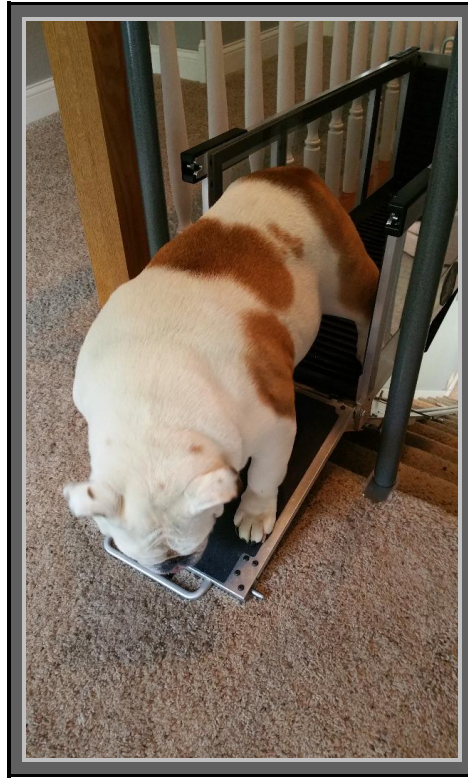
Watch your pet the entire time as they travel up the stairs. Once Paw Lift® reaches the top, you will need to carefully walk up the stairs to the top and let your pet out of the carrier. Remove the collar from your pet that kept them secured in the carrier by the short leash and D-ring.



Let your pet out of the carrier by pinching or squeezing both safety release knobs together at the same time on the upper ramp. You will see the striker pins retract and the upper ramp will release for you to slowly lay it down.



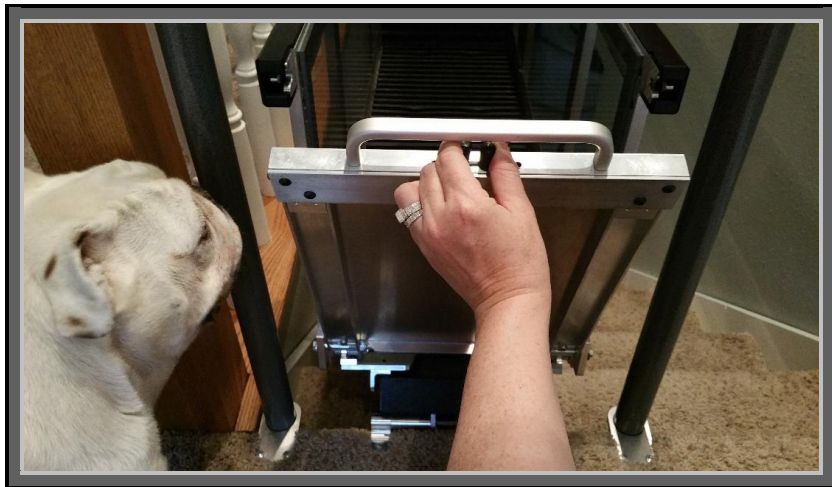
Encourage your pet to exit the carrier. Once your pet has safely exited the carrier, offer them their favorite treats as a reward. THEY DID IT!!!



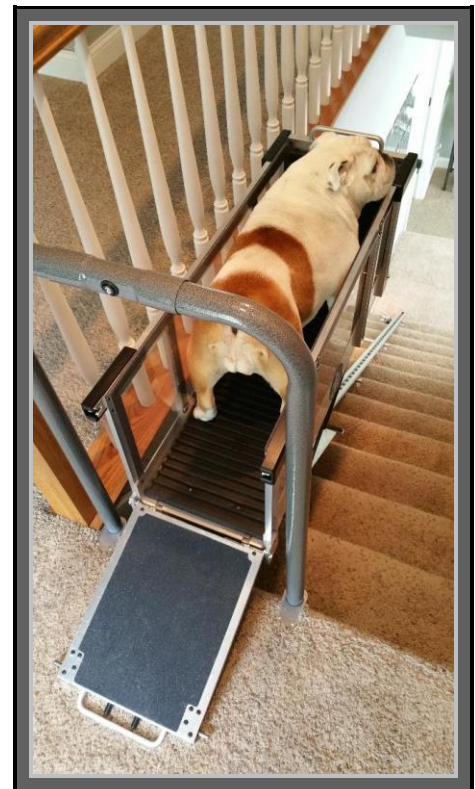
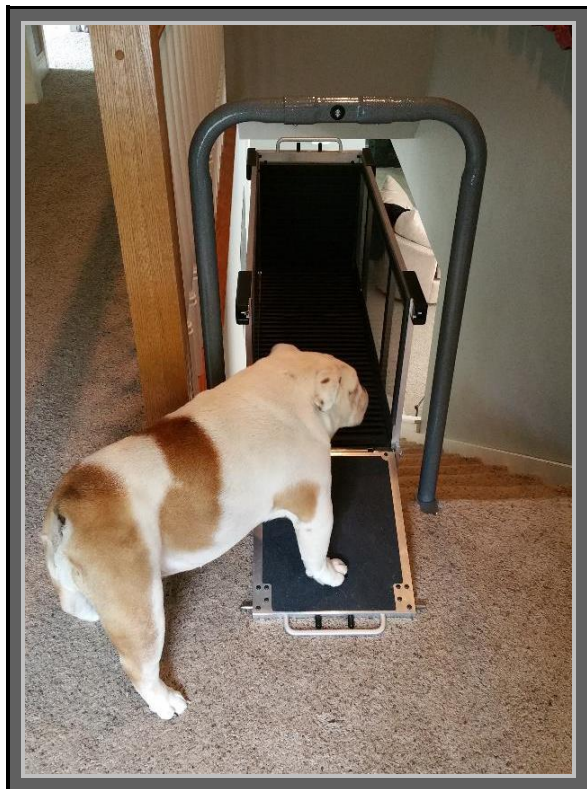
CAUTION: We recommend closing the upper ramp after your pet has exited the carrier to prevent a tripping hazard.

GOING DOWN

When your pet is ready to go down the stairs, pinch or squeeze both safety release knobs together at the same time on the upper ramp. You will see the striker pins retract and the upper ramp will release for you to slowly lay it down.



Place several of your pet's favorite treats along the tread, beginning with the upper ramp and placing them throughout the carrier until the pet reaches the now front part of the carrier.



Once your pet is all the way to the front of the carrier, double check to make sure that nothing is in the way of closing the upper ramp and close it by simply pushing it until it latches on both sides.

CAUTION: When closing the upper and lower ramps, avoid these pinch points by keeping all objects clear of them.



To use the D-rings, connect one end of a short leash to the D-ring located on the end of the carrier closest to the head of your pet. Connect the other end of the short leash to a collar and place the collar on your pet upon them entering the carrier.



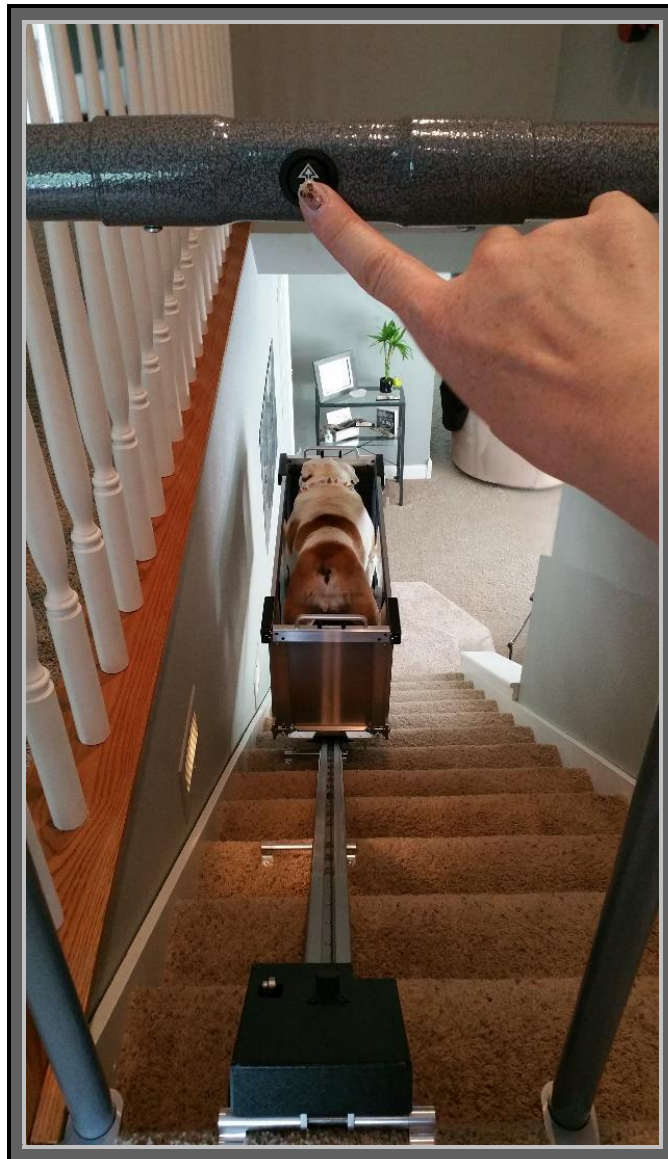
CAUTION: We recommend that your pet use the D-rings every time they use their Paw Lift®. You know your pet best and are responsible for making the safest decision for them, when choosing to use the D-rings or not.

CAUTION: Before running Paw Lift[®], ALWAYS check to make sure that the stairway is completely clear and there is nothing in the way of the lift.

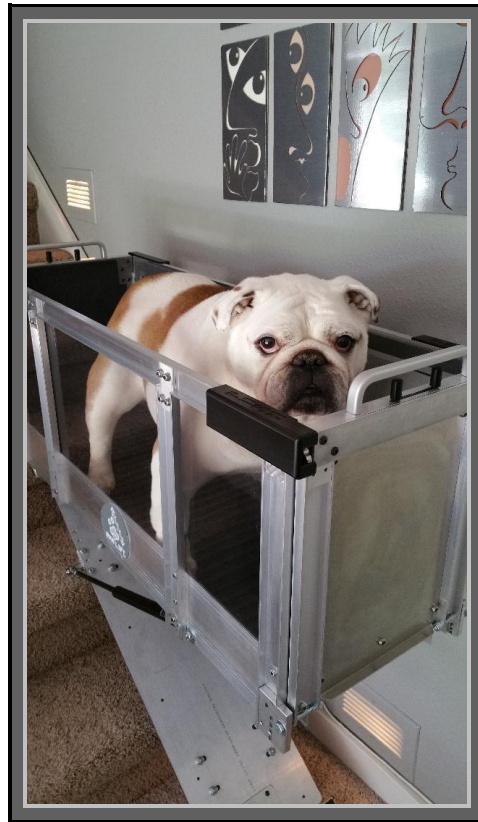
Press and hold the upper control switch located in the control bar in the downward direction to move Paw Lift[®] down the stairs. It will stop when it gets all the way down.

NOTE: Either one of the upper or lower switch controls can be used to move the lift in either direction.

CAUTION: Never take your focus off of your pet when they are around or using their Paw Lift[®].



When your pet arrives at the bottom, remove the collar from your pet that kept them secured in the carrier by the short leash and D-ring.



CAUTION: Visually inspect under the carrier to ensure that nothing is underneath it before you push it down into the exiting position.

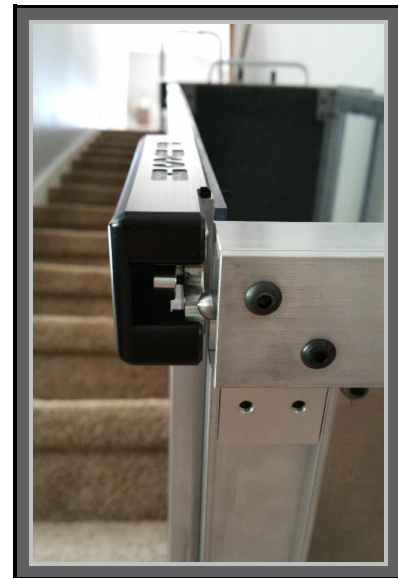
When it is clear and safe to do so, place one hand on each side of the carrier on the black handles labeled PUSH and push the carrier down slowly.



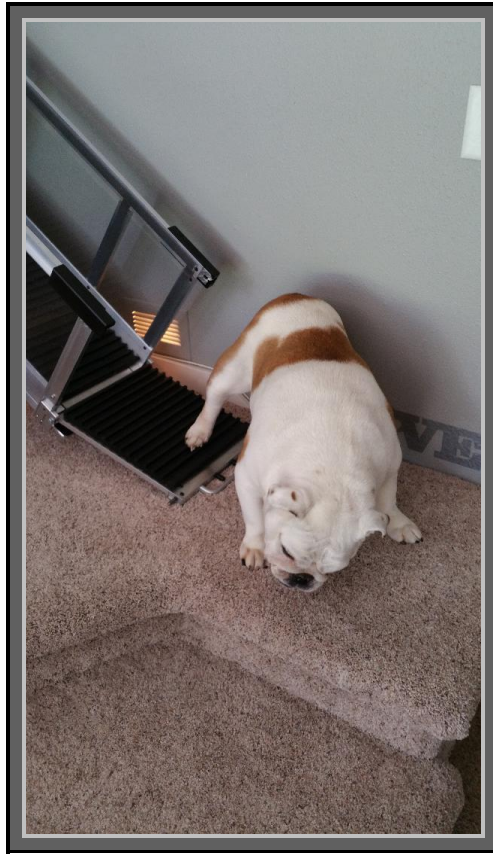
Maintain control as you push the carrier down because when the flush mount attached to the underside of the carrier gets about 2 inches away from the safety latch attached to the carriage, you will feel the gas strut release slightly and you will need to gently guide the carrier until it latches. You will hear a heavy click.



Let your pet out of the carrier by pinching or squeezing both safety release knobs together at the same time on the lower ramp. You will see the striker pins retract and the lower ramp will release for you to slowly lay it down.



Encourage your pet to exit the carrier. Once your pet has safely exited the carrier, offer them their favorite treats as a reward. THEY DID IT!!!



CAUTION: When you want to lift the carrier up, you will press down on the safety latch release pedal and lift slightly by placing one hand on each side of the carrier on the black handle. The gas charged struts will cause the empty carrier to rise with some force so you will want to control the lift.